

2016 CHSTP Update:

# Transit Provider Survey

*[As part of our region's ongoing coordination efforts, this survey will be circulated to all transit providers in the South Central Region early in 2016. Your participation in this survey will be greatly appreciated, and will ensure that we maintain an up to date Coordinated Human Services Plan, in accordance with LaDOTD and FTA regulations.]*

## General Information:

1) Organization Name:

2) Contact Person

3) What geographical area(s) do you serve? (Circle all that apply)

Assumption  
Terrebonne  
St. John  
St. Mary

Laforuche  
St. James  
St. Charles  
Other \_\_\_\_\_

4) Who does your agency serve? (Circle all that apply)

Youth (17 years and under)  
Older adults (age 60+)  
Persons with disabilities

Low-income persons  
General Public  
Other \_\_\_\_\_

5) Does your agency provide transportation services for agency clients only?

6) During an average week, how many persons use your transportation services?

7) What days do you regularly provide transit service?

8) What are your regular hours of operation?

9) How many vehicles do you have in service on:

- Average weekday? \_\_\_\_\_
- During peak periods? \_\_\_\_\_
- Average weekend? \_\_\_\_\_

10) Are your agency's trips restricted in any way? (Circle all that apply)

No restrictions  
Age  
Agency clients only  
Work only

Emergency only  
Job training only  
Medical visits only  
Other \_\_\_\_\_

11) Why are trips restricted?

No restrictions  
Funding restrictions  
Agency policy  
Trip purpose  
Other \_\_\_\_\_

12) What is the fare?

Per on-way trip \$ \_\_\_\_\_

Or

Per round-trip \$ \_\_\_\_\_

Or

Other \_\_\_\_\_

13) Do persons regularly have transit needs you cannot serve? If yes, please explain.

14) Does your agency coordinate with any other transportation agency? If so, what services and with whom?

15) What destinations or trip categories do you see as gaps for persons? Where would they like to go, but you cannot service?

16) Is there any additional information about your particular service that you think would be beneficial to the Coordinated Human Services Plan?

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